

EMMER GREEN SURGERY

PATIENT NEWSLETTER

May Edition

Friends and Family – Would you the patients recommend us?

For the Month of April: We received **263** responses.

This is what you said about us. Thank you very much!

Options	Total	Percentage
Extremely Likely	216	82.1%
Likely	38	14.4%
Neither	4	1.5%
Unlikely	2	0.8%
Extremely Unlikely	3	1.1%
Don't Know	0	0%

Here are some lovely comments you left us this month:

MONTHLY STATISTICS FOR APRIL – VIA EMMER GREEN SURGERY WEBSITE

In the month of APRIL, we had **921** repeat prescription requests.

We also had **26** New Patient Requests.

We offered **1032** face to face appointments and of those patients **52** did not attend.

PLEASE cancel your appointment so we can give this to someone else to attend.

Receptionists are Very helpful.

Easy to make an appointment, which was only a couple of weeks ahead, the appointment was all on time, having received some well-timed reminder texts.

CLEAN WAITING ENVIRONMENT. SEEN PROMPTLY AT MY APPOINTMENT TIME. GP LISTENED WELL AND I FELT IT WAS A THOROUGH CONSULTATION.

Dr Jones was very helpful and understanding

Breast Screening Awareness

Taking your bra off at the end of the day feels great. So does getting your breast screening sorted. It can detect cancer before you can feel it, or more likely put your mind at rest.

So, when you're invited, save the date. It could save your life



www.nhs.uk/breast

We are very sad to be saying goodbye to our practice dietician Alistair this month. Since joining us in 2022 he has been a valuable part of our diabetic team and practice. Please join us in wishing Alistair all the best in his next chapter.

Good luck in your new adventure!!



International Nurses Day – 12th May

Each year on May 12th, the world comes together to celebrate International Nurses Day. The birthdate of Florence Nightingale.

General Practice Nurses work within local GP surgeries offering expert care across a wide range of services. From managing long-term conditions like diabetes and asthma to administering vaccines and health checks.

Thank you to our amazing nursing team, Hayley, Mandy, Grace, Ana, Katie, Marina and Tessa for all your hard work within the practice.



Shingles and Pneumococcal Vaccinations

Vaccines are not just important in the winter months! Patients can be vaccinated year-round for shingles and pneumonia.

Shingles – is recommended for all adults turning 65 and those aged 70-79

Pneumococcal – is recommended for all patients aged 65 and over.

Please contact us if you have not been invited.

Hourglass

1 in 5 people don't know what to do if they suspect an older person is being abused. Abuse is any action that violates a person's human or civil rights. It can take many forms and involve a number of factors.

- Financial Abuse
- Psychological Abuse
- Physical Abuse
- Neglect

If you are concerned about the abuse of an older person Hourglass is here to help.

Call 0808 808 8141