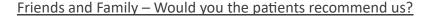
EMMER GREEN SURGERY

PATIENT NEWSLETTER

April Edition



For the Month of March: We received 293 responses.

This is what you said about us. Thank you very much!



Options	Total	Percentage
Extremely Likely	237	80.9%
Likely	45	15.4%
Neither	3	1%
Unlikely	5	1.7%
Extremely Unlikely	3	1%
Don't Know	0	0%

Here are some lovely comments you left us this month:

MONTHLY STATISTICS FOR MARCH – VIA EMMER GREEN SURGERY WEBSITE

In the month of MARCH, we had 960 repeat prescription requests.

We also had 29 New Patient Requests.

We offered 1174 face to face appointments and of those patients 37 did not attend.

PLEASE cancel your appointment so we can give this to someone else to attend.

Receptionists are very helpful.

Easy to make an appointment, which was only a couple of weeks ahead, the appointment was all on time, having received some well-timed reminder texts.

CLEAN WAITING ENVIRONMENT. SEEN PROMPTLY AT MY APPOINTMENT TIME. GP LISTENED WELL AND I FELT IT WAS A THOROUGH CONSULTATION.

Dr Jones was very helpful and understanding

Charges for Non-NHS Work

As part of our commitment to providing the highest quality care to all our patients, we want to clarify the non-NHS services, which can sometimes result in additional charges.

For example:

- Private medical reports (e.g for insurance purposes)
- Medical examinations (e.g for private fostering, sports clearance)
- Personal forms (e.g for school or fitness to drive)

Please note, that the GP will not be able to complete the form, if you have not consulted with them on the issue being raised. In which case you should contact Reception to arrange a face to face or telephone consultation.

We have outlined the standard fees on our website www.emmergreensurgery.co.uk



COVID Spring Boosters

We will be holding our spring Covid vaccinations on Saturday 5th April at Emmer Green Surgery.

Eligible patients include:

- Adults aged 75 and over (turning 75 between April and June)
- Care home residents
- Individuals aged 18 and over who are immunosuppressed
- Patients who are pregnant

Please call the covid line to book an appointment on **0118 948 1575**

