

EMMER GREEN SURGERY

PATIENT NEWSLETTER

April Edition



Friends and Family – Would you the patients recommend us?

For the Month of March: We received **293** responses.

This is what you said about us. Thank you very much!

| Options | Total | Percentage |
|--------------------|-------|------------|
| Extremely Likely | 237 | 80.9% |
| Likely | 45 | 15.4% |
| Neither | 3 | 1% |
| Unlikely | 5 | 1.7% |
| Extremely Unlikely | 3 | 1% |
| Don't Know | 0 | 0% |

Here are some lovely comments you left us this month:

MONTHLY STATISTICS FOR MARCH – VIA EMMER GREEN SURGERY WEBSITE

In the month of MARCH, we had **960** repeat prescription requests.

We also had **29** New Patient Requests.

We offered **1174** face to face appointments and of those patients **37** did not attend.

PLEASE cancel your appointment so we can give this to someone else to attend.

Receptionists are Very helpful.

Easy to make an appointment, which was only a couple of weeks ahead, the appointment was all on time, having received some well-timed reminder texts.

CLEAN WAITING ENVIRONMENT. SEEN PROMPTLY AT MY APPOINTMENT TIME. GP LISTENED WELL AND I FELT IT WAS A THOROUGH CONSULTATION.

Dr Jones was very helpful and understanding

Charges for Non-NHS Work

As part of our commitment to providing the highest quality care to all our patients, we want to clarify the non-NHS services, which can sometimes result in additional charges.

For example:

- Private medical reports (e.g for insurance purposes)
- Medical examinations (e.g for private fostering, sports clearance)
- Personal forms (e.g for school or fitness to drive)

Please note, that the GP will not be able to complete the form, if you have not consulted with them on the issue being raised. In which case you should contact Reception to arrange a face to face or telephone consultation.

We have outlined the standard fees on our website www.emmergreensurgery.co.uk



**APRIL IS
STRESS AWARENESS
MONTH 2025**

Together we can
#LeadWithLove



Learn more about our yearly campaign
and access Free Resources

 Stress Management Society
from distress to de-stress

COVID Spring Boosters

We will be holding our spring Covid vaccinations on Saturday 5th April at Emmer Green Surgery.

Eligible patients include:

- Adults aged 75 and over (turning 75 between April and June)
- Care home residents
- Individuals aged 18 and over who are immunosuppressed
- Patients who are pregnant

Please call the covid line to book an appointment on **0118 948 1575**


Diabetes UK
KNOW DIABETES. FIGHT DIABETES.



**DIABETES
MEET UP**

**Sun Street
Community Centre,
Reading RG1 3JX
7-8pm
Last Wednesday of
the month**



- ✓ Connect with others with a shared experience
- ✓ Open to all over 18s with diabetes (with a focus on insulin dependence)
- ✓ Hear from guest speakers and have your questions answered
- ✓ Share fears, worries and stresses of living with diabetes
- ✓ Family, friends and carers welcome

Register your interest at:
diabetesmeetup@gmail.com

