

EMMER GREEN SURGERY PATIENT NEWSLETTER – SEPTEMBER EDITION

NHS App

Owned and run by the NHS, the NHS App is a simple and secure way to access a range of NHS services on your smartphone or tablet – including prescriptions and appointments.



THE NHS APP PROVIDES A SIMPLE AND SECURE WAY FOR PEOPLE TO ACCESS A RANGE OF NHS SERVICES ON THEIR TABLET OR SMARTPHONE.

The NHS app is owned and run by the NHS. It can be accessed by anyone aged 13 and over registered with an NHS GP surgery in England.

Once you have verified your identity in the app, you will have easy, 24/7 access to a growing range of health services and information.

What does the NHS app do? View your GP health record, medical history, test results, allergies, and medicines. Once the Surgery goes live in October.

Register your organ donation decision, take part in health research, order repeat prescriptions & nominate a pharmacy.

Book appointments with your GP surgery and hospital appointments all in one place.

Send and receive messages, get advice and information, find NHS services, and check your NHS number.

Sophie our NHS app ambassador will be on hand to help you set this up and answer any questions you may have. Keep an eye out for her in our waiting room.

To download the
NHS App, scan here



The NHS app does not store any Patient Data. It lets you view your health information held by your GP and other health care professionals.

MONTHLY STATISTICS FOR AUGUST - VIA EMMER GREEN SURGERY WEBSITE

In the month of AUGUST, we had **867** repeat prescription requests.
We also had **69** New patient requests.
We offered **946** face 2 face appointments and **43** of those patients did not attend.

PLEASE cancel your appointment so we can give this to someone else to attend.

COVID & FLU VACCINES AUTUM/WINTER PROGRAMME.

WILL NOW BE ACCELERATED DUE TO A NEW VARIANT.

Eligibility Cohorts for COVID

Residents in a care home for older adults.

All adults aged 65 and over.

Persons aged 18-64 in a clinical risk group. (as per the green book)

Frontline health and social care workers.

Persons aged 12-64 who are household contacts of people with immunosuppression.

Persons aged 12-64 who are carers and staff working in care homes.

Eligibility Cohorts for Seasonal Flu vaccination

Those aged 65 and over

Those aged 6 months to under 65 in a clinical risk group (as per the green book)

Pregnant Women

All children aged 2 or 3 years on 31st August 2023

Carers & Front-line workers in a social care setting.

Close contact of anyone who is immunocompromised.

NHS England and JCVI have advised all GP surgeries to Co-administer these vaccines to maximise clinical protection over the winter months when COVID & FLU are most likely to be prevalent. With this in mind we will be running a COVID and flu clinic for the under 65's on the 30th September 2023 then the following weekend an over 65's clinic on the 7th October. PLEASE DO NOT call the surgery. You will be invited in due course.

PROUD MOMENT FOR ALL OF US HERE AT EMMER GREEN SURGERY THANK YOU TO OUR PATIENTS.

Readings best and worse rated GP's according to the patient survey

Readings best and worse rated GP surgeries according to patients have been revealed in the latest 2023 survey. The GP patient survey is sent out every year to measure patients experiences across a range of topics, including making an appointment, access to online services and the overall service received.

Pembroke Surgery was named the best surgery in reading with an overall satisfaction from patients at 90.36% between 2022 and 2023. Emmer Green Surgery came in 2nd at 87.49%.

Please see the links below to read the information.

<https://www.readingchronicle.co.uk/news/23685115.readings-best-worst-rated-gps-according-patient-survey>.

<https://gp-patient.co.uk/patientexperiences?practicecode=K81041>.